

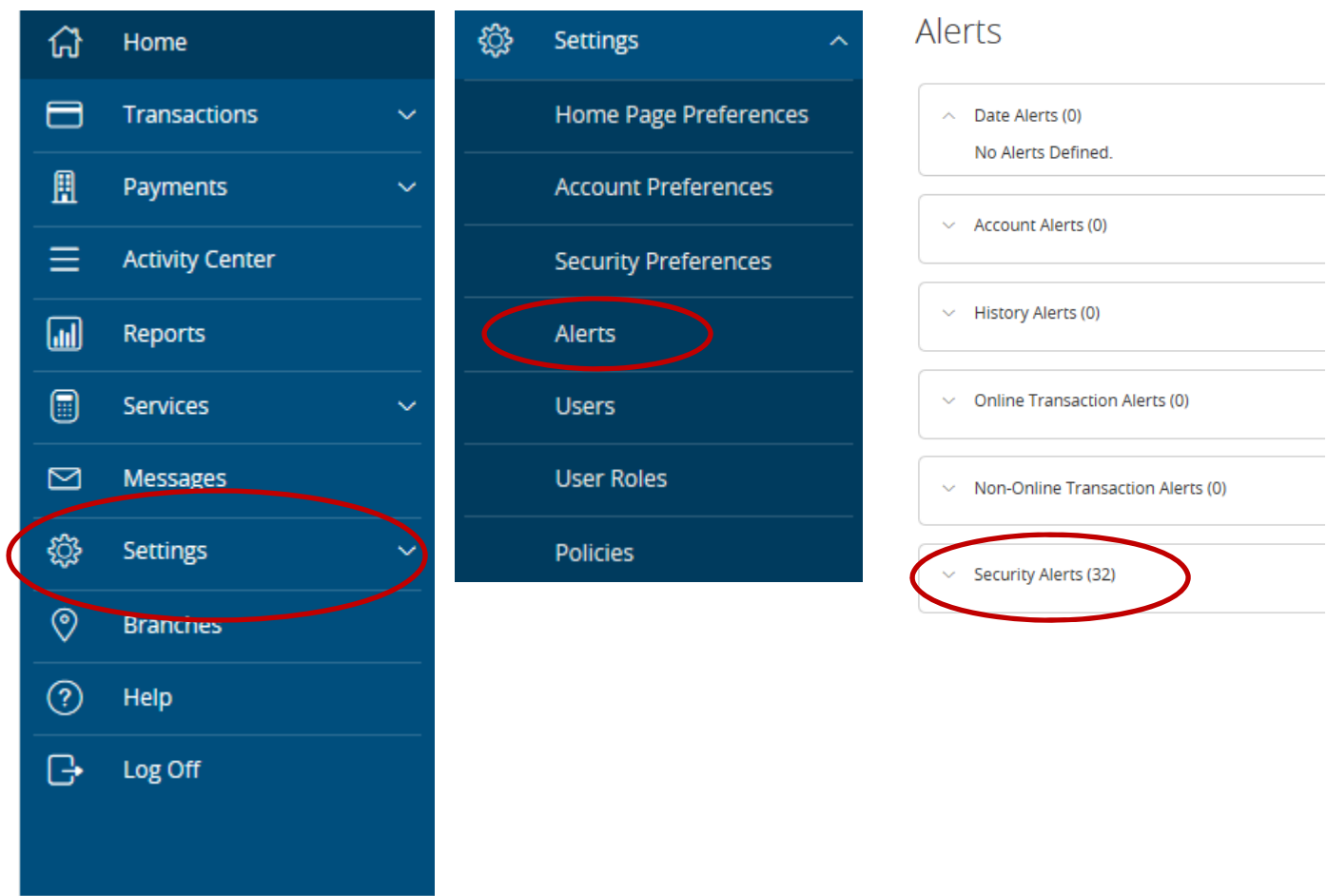
Security Alerts are messages sent by email and/or text that help you stay informed about important account activity and can assist you in keeping your accounts secure. These alerts will notify you when certain events occur that relate to the security of your accounts, such as a change to your password, login id or user profile. Being alerted to these types of changes can help you detect potential fraud.

There are a set of Security Alerts which are automatically enabled. In addition, there is a selection of optional alerts that you may choose to activate. Optional alerts are determined by services and permissions associated with your account.

If you suspect unusual activity or encounter any other issues, immediately contact your Treasury Management team.

How to locate Security Alerts in Business Online Banking

Under Home, click on Settings > Alerts > Security Alerts



Security Alert Options

There are currently 32 alert options. See options below and on following page. Six alerts are automatically enabled as indicated with "ON." You may choose to turn on any of the remainder alerts.

Security Alerts (32) Edit Delivery Preference	
Description	Enabled
Alert me when an outgoing ACH transaction is created	<input type="checkbox"/> Off
Alert me when a recipient is added	<input type="checkbox"/> Off
Alert me when a wire transfer is created	<input type="checkbox"/> Off
Alert me when an international wire transfer is created	<input type="checkbox"/> Off
Alert me when a computer/browser is successfully registered	<input type="checkbox"/> Off
Alert me when my password is changed	<input checked="" type="checkbox"/> On
Alert me when secure access code contact information is changed	<input checked="" type="checkbox"/> On
Alert me when my login ID is changed	<input checked="" type="checkbox"/> On
Alert me when a company policy change is approved	<input type="checkbox"/> Off
Alert me when my company policy is changed	<input type="checkbox"/> Off
Alert me when a company policy change is declined	<input type="checkbox"/> Off
Alert me when a new user role is created	<input type="checkbox"/> Off
Alert me when forgot password is attempted for my login ID	<input checked="" type="checkbox"/> On

Security Alert Options (cont.)

Alert me when a payment template is modified	<input type="checkbox"/> Off
Alert me when a recipient is modified	<input type="checkbox"/> Off
Alert me when I receive a secure message	<input type="checkbox"/> Off
Alert me when a new user is created	<input type="checkbox"/> Off
Alert me when my security alert preferences are changed	<input checked="" type="checkbox"/> On
Alert me when a user profile change is approved	<input type="checkbox"/> Off
Alert me when a user profile change is declined	<input type="checkbox"/> Off
Alert me when my user profile is updated	<input checked="" type="checkbox"/> On
Alert me when a user role change is approved	<input type="checkbox"/> Off
Alert me when a user role is changed	<input type="checkbox"/> Off
Alert me when a user role change is declined	<input type="checkbox"/> Off
Alert me when a valid password for my login ID is submitted	<input type="checkbox"/> Off
Alert me when the forgot password process is successfully completed	<input type="checkbox"/> Off
Alert me when a valid secure access code is submitted	<input type="checkbox"/> Off

Sample Notification

This is your security alert notification.

On 12/5/2018 12:19 PM, your password was changed.

To ensure delivery of this notification, a secure message also has been sent to your online secure mailbox.

If you suspect fraudulent activity, please contact us.

This email has been automatically generated by request. This electronic transmission is confidential and is intended for designated recipients only. If you have received this message in error, please delete the original and all copies and notify the sender immediately. To ensure that you continue receiving our emails, please add us to your address book or safe list.

Add text message delivery

In addition to email notification, you can elect to receive notices via text messages. Select Edit Delivery Preference.

^ Security Alerts (32)

[Edit Delivery Preference](#)

Description

Enabled

Add a cell phone number to receive text messages.

Delivery Preferences

Email Address

johndoe@mycompany.com

Phone Number

Country

United States

Area Code

Phone Number

SMS Text Number

Message and data rates may apply. Expect 1 message/transaction

Country

United States

Area Code

Phone Number

Cancel

Save