Connecting Via VPN- JetPack

- 1. Turn on the laptop and enter in your Symantec Encryption Desktop (PGP) passphrase.
- 2. Turn on the JetPack.
- 3. Log into the laptop with your standard username and password.
- 4. You will not be connected to the bank network at this point, so ignore any errors you might receive. Examples would be:

PGP Keyring Files				
Encryption Desktop is unable to open your keyring files at the specified locations. The files may be missing, the volume on which they exist may not be mounted, or you may not have access rights to read or modify their contents.				
Make sure the files exit Click '' to browse to Click 'Work Offline' to o	st at the specified locations and click 'Try Again'. new keyring file locations, or to create new keyring files. Isable PGP functionality.			
Reyring Files				
Pu <u>b</u> lic:	\\crls01\users\armstrmj00\PGP\pubring.pkr			
Pri <u>v</u> ate:	\\crls01\users\armstrmj00\PGP\secring.skr			
	Work Offline Iry Again			

- 5. If the laptop doesn't automatically connect to the JetPack, click the Wireless icon, and select Verizon JetPacks
- 6. Once you are connected, you are ready to log into the VPN.
- 7. The Netscaler Gateway plugin will show up in the system tray as a Grey lock



- 8. Right click on that Lock and select Open.
- 9. (If for some reason the lock does not show up in your system tray, open Internet Explorer and go to https://citrix.qcrh.com, and follow the remaining instructions.)

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10. Enter your network password and Click Logon

🗄 Login		
Connect	ion citrix.qcrh.com ~	
Userna	me username	
Passw	ord	

11. You will receive a DUO notification on your phone, open the notification



12. On your Phone, press the Green box with the Check to approve the connection on your phone





13. You are connected when this screen appears and you will see in the system tray the grey lock has turned blue



You may click the X. The VPN application will stay connected and running until you log off.

- 14. If your mapped drives do not map properly, double click the CR Map Drives icon on your desktop. Once you're connected and drives are mapped, if you still have the Symantec error on your screen, you can click Try Again.
- 15. You can choose to logoff by right clicking the Blue lock and Selecting log off or select open and click Log Off

		Connection URL		
		citrix.qcrh.com		Home page
DS Version: Service Pack:		Current Session Started at 01:13:13 PM Jan 26.2	2018	
Directory Connect Manager		Connection Duration	0 d 00 h 00 m 08 s	
Logoff		Internal network address :	Not enabled	
		Internal network address :	Not enabled	
Exit		Data Sent:	54.79 KB	
		Data Received:	11.13 KB	
leipdesk:				Logoff

16. Once you log off of VPN, make sure you shut off your jetpack as well.